



AIRBNB & SHORT-TERM RENTAL TURNOVER CLEANING

Guest-Ready Cleaning • Property Reset • Restocking • Turnover Reporting

Turnover Cleaning Scope

Turnover service is designed to prepare the property between guest stays. The cleaning and reset plan may be customized based on the property setup, owner instructions and amenities provided.

CORE TURNOVER TASKS

General Cleaning & Reset

- ☐ Floors vacuumed, swept and/or mopped according to surface type
- ☐ Reachable surfaces dusted and wiped
- ☐ Mirrors and interior glass surfaces polished
- ☐ High-touch surfaces cleaned and sanitized as appropriate
- ☐ Trash removed and liners replaced
- ☐ Furniture, décor and guest areas reset to the property standard
- ☐ Entry and common areas left clean and presentation-ready

Kitchen

- ☐ Countertops, sinks and backsplashes cleaned and sanitized
- ☐ Appliance exteriors cleaned
- ☐ Microwave cleaned inside and outside
- ☐ Cooktop/stovetop cleaned
- ☐ Refrigerator checked for guest-left food and lightly wiped as needed
- ☐ Dishes, cookware and utensils checked and returned clean to their designated areas
- ☐ Dishwasher loaded or unloaded as needed for a normal turnover
- ☐ Trash removed and liner replaced

Bathrooms

- ☐ Toilets, sinks, tubs and showers cleaned and sanitized
- ☐ Vanities, counters and fixtures cleaned
- ☐ Mirrors and glass polished
- ☐ Towels replaced and staged as specified
- ☐ Guest amenities and owner-provided supplies replenished as specified
- ☐ Floors cleaned and trash removed

Bedrooms & Linens

- ☐ Beds stripped and reset with fresh linens
- ☐ Beds made and staged to property standard
- ☐ Fresh towels placed as specified
- ☐ Bedroom surfaces dusted and wiped
- ☐ Floors vacuumed and/or mopped
- ☐ Guest-left items or visible concerns reported

RESTOCKING & PROPERTY RESET

- ☐ Owner-provided toilet paper, paper towels, soap and basic supplies restocked
- ☐ Coffee and guest amenities replenished when provided and included in scope
- ☐ Supply levels checked and low-stock items reported
- ☐ Property presentation reset according to owner instructions
- ☐ Outdoor/patio areas lightly reset when included in the property scope

FINAL TURNOVER CHECK

- ☐ Property visually reviewed before completion
- ☐ Cleaning or presentation issues corrected when within approved scope
- ☐ Visible damage, missing items or maintenance concerns reported when observed
- ☐ Low inventory or supply needs reported
- ☐ Completion photos provided when included in the service plan
- ☐ Property left clean, organized and guest-ready for the next check-in

ADDITIONAL TURNOVER SERVICES

Available based on property needs and quoted separately when applicable.

- ☐ On-site laundry service
- ☐ Additional laundry loads
- ☐ Excessive dishwashing
- ☐ Oven cleaning
- ☐ Interior refrigerator detailing
- ☐ Interior window cleaning
- ☐ Baseboard detailing
- ☐ Patio or outdoor-area detailing
- ☐ Supply shopping and inventory management
- ☐ Deep cleaning between scheduled turnovers
- ☐ Excessive-condition or post-event cleaning

Laundry Service

Washing, drying and folding of linens and towels may be added based on the property's laundry setup, number of loads and turnover window.

Supply Shopping & Inventory Management

Available when Aurum One is responsible for purchasing, tracking or replenishing supplies on the owner's behalf. Purchased items and service fees are quoted separately.

SERVICE SCOPE & PRICING

Turnover cleaning is priced based on the property and service requirements.

Pricing may vary based on property size, bed and bathroom count, linen requirements, amenities, turnover condition, laundry needs, restocking requirements and check-in schedule.

Excessive cleaning, excessive dishes, unusual trash, stains, pet-related conditions or additional work outside the normal turnover scope may require adjusted pricing.

About This Service

Airbnb & Short-Term Rental Turnover Cleaning is designed to provide a consistent reset between guest stays. Aurum One combines cleaning, staging, basic restocking and final property review to help owners and property managers maintain a clean, organized and guest-ready space.

Our goal is simple: every turnover should leave the property ready for the next guest and consistent with the standards established for the listing.

Important

Turnover cleaning is based on normal guest-use conditions and the approved property setup. Excessive cleaning, unusual amounts of trash or dishes, stains, pet-related conditions, or work outside the agreed scope may require additional time and adjusted pricing.

Owner-provided linens, supplies and guest amenities must be available on-site unless purchasing or inventory management is included in the service plan. Final turnover checks are visual and do not constitute a formal property inspection or inventory audit.

Hazardous or biohazard conditions are not included and require separate evaluation.

Aurum One
Your Property. Our Priority